

REVIVAL

HARDWOOD FLOORING



Warranty

REVIVAL

HARDWOOD FLOORING

Limited Warranty

25 Year Structural Warranty

Vintage Hardwoods LLC. warrants to original purchaser that the Revival European Oak Engineered Hardwood Flooring, in its original manufactured condition, is free from defects in lamination and milling and will remain free of these defects to such original purchaser for 25 years. In the unlikely event of de-lamination due to manufacturing defects, Vintage Hardwoods LLC. will, at their discretion, repair or replace the defective flooring pieces at no cost to original purchaser, and such repair or replacement shall be original purchaser's sole remedy with respect to warranty claims hereunder.

5 Year Finish Warranty

We warrant, for the original purchaser of the floor, that there will be no separating, blistering, cracking, peeling or de-laminating of the finish for a period of 5 years under normal residential usage, provided that normal hardwood flooring maintenance procedures are followed and only acceptable products and application methods are followed. Failure to follow all written cleaning and maintenance instructions will void this limited warranty. Vintage Hardwoods LLC. finishes Revival European Oak Engineered Hardwood Flooring with a commercial grade, UV cured, low VOC oil finish. Changes in gloss/sheen levels are not covered by this limited warranty. Vintage Hardwoods LLC., like most flooring manufacturers, does not warrant the finish for commercial applications use due to lack of control over use and maintenance in those environments.

Color Variations

Hardwood flooring derives much of its beauty from the inconsistencies in its grain and color tone. No two pieces of flooring are alike. Variations in color and grain should be expected and appreciated for their inherent beauty. The color treatments we apply to your Revival floor will also produce color variations from plank to plank based on the color tone of the wood to which the color is applied.

Installer Responsibilities

These wood floors are manufactured in accordance with accepted industry standards, which permit a defect tolerance not to exceed 5%. The defects may be of a manufacturing or natural type. The installer assumes all responsibility for final inspection of the product's quality.

Pre-installation Inspection

The installer should inspect the flooring prior to installation for any defects and moisture content. Any defects should be reported and we will arrange for replacement flooring to be provided. Vintage Hardwoods LLC. accepts no responsibility for costs incurred when a floor with visible defects has been installed. Vintage Hardwoods LLC. cannot be held responsible for site conditions. Failure to follow installation specifications will void this limited warranty.

Radiant Heat Systems

If flooring is installed over radiant heat systems, it must be a water based radiant heating system and not an electrical radiant heating system. Electrical radiant heating systems are not covered under this limited warranty. Surface temperature of flooring must not exceed 81° Fahrenheit or 27 ° Celsius. For limited warranty coverage to apply, the installation guidelines must be followed regarding conditions and requirements.

Additional layers of finish can be added after installation by an experienced refinisher in accordance with proper refinishing standards for recoating UV oil products. While adding additional layers of finish may improve the wear characteristics of the floor, adding any such additional layers to the original finish voids this limited warranty.

THE FOLLOWING ARE EXCLUDED FROM THIS WARRANTY

Abuse or Misuse - This limited warranty does not cover damage caused by, but not limited to, high heels, casters, heavy furniture or equipment, pet damage, pebbles, sand or other abrasives; neither does this limited warranty cover damage caused by neglect or abuse including, but not limited to: not taking proper precautions to protect furniture legs and feet or using care when moving heavy furniture.

Extreme Conditions - The humidity level in the home must be maintained at an acceptable level for the environment in which the home is located throughout the year using air conditioners, humidifiers or dehumidifiers as appropriate for the environment. As a general rule, with geographic exceptions, wood flooring will perform best when the interior environment is controlled to stay within specific ranges. A relative humidity range of 35% to 55% percent and a room temperature range of 65° to 78° Fahrenheit must be maintained during acclimatization, installation, and at all times afterward. Any movement such as cupping, crowning, or delaminating due to extreme conditions is not covered by this limited warranty. This limited warranty does not cover minor movement or separation [gaps] between planks due to normal seasonal expansion and contraction.

Installation - The flooring must be installed in accordance with NWFA acceptable standards. Vintage Hardwoods LLC. does not warranty improper storage, handling, or installation of the flooring.

Vintage Hardwoods LLC. installation guidelines are intended to offer general guidance as it relates to the Revival European Oak Engineered Hardwood Flooring. The guidelines do not substitute for a professional and certified installer. Revival Floors must be installed in accordance to NWFA standards in order for the warranty to be valid. NWFA's most current guidelines, as well as professional members, can be found at www.nwfa.org

Improper Maintenance - Approved installer maintenance instructions must be followed. Wet mopping voids this limited warranty. Improper maintenance will void this limited warranty. This limited warranty does not cover damage resulting from the failure to follow Revival European Oak Engineered Hardwood Flooring installation and maintenance instructions, including but not limited to the failure to use approved adhesives, moisture barriers, and failure to follow Revival European Oak Engineered Hardwood Flooring maintenance product instructions. We recommend that you use only Revival European Oak Engineered Hardwood Flooring approved maintenance products to clean and maintain your flooring. Use of cleaning or maintenance products other than those specially formulated for the flooring, or improper use or application of any cleaning or maintenance product, may cause damage to the flooring and voids this limited warranty.

Maintenance Product	Frequency of Use
Revival Pure Soap	Weekly
Revival Pure Soap Spray	Weekly
Revival Spot Remover	As Needed
Revival Deep Clean	Twice Per Year
Revival Touch-Up Kit	As Needed
Revival Recoat System	Once Per Year

Moisture Damage - This limited warranty does not cover damage caused by man made or natural disasters or conditions, including but not limited to: flooding, leaking plumbing, fires, earthquakes, standing water before or after construction, overflowing sinks, excessive sub-floor moisture, or similar moisture related damages.

Natural Variation - Wood is a natural product containing natural variations in tone, color, and grain. We do not warrant against natural variations in color within the floor or variations between samples and the installed floor.

Sub-floor - Improper preparation of, or deficiencies in, the sub-floor and/or joists assembly or voids in the sub-floor or improper levels of moisture in the sub-floor voids the limited warranty.

Ultraviolet Light Damage - This limited warranty does not cover damage caused by ultraviolet light. Wood products and finishes will change color when exposed to ultraviolet light; which is part of natural sunlight and fluorescent lighting.

Wear - The normal wearing of the finish in high traffic areas, pivot points, and seating areas or changes in gloss/sheen level are not covered by this limited warranty.

Limited Warranty Not Transferrable - This limited warranty applies solely to the original purchaser and to the flooring as originally installed. This limited warranty is not transferable.

Additional Limitations of Liability - Vintage Hardwoods LLC. excludes and will not pay consequential or incidental damages under this limited warranty. Repair, refinishing, or replacement of flooring material is the sole remedy of original purchaser and up to the sole discretion of Vintage Hardwoods LLC.. The warranty does not include the cost of labor if the flooring is installed by anyone other than a licensed and insured professional installer

THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This limited warranty will not be deemed to have failed of its essential purpose while Vintage Hardwoods LLC. is willing to repair or replace defective goods at discretion. This limited warranty gives you specific legal rights, which may vary from state to state. To obtain service under this warranty, contact your authorized dealer or Vintage Hardwoods LLC. representative. No installer, retailer, distributor, agent, or employee of Vintage Hardwoods LLC. has the authority to alter the obligations or terms of this limited warranty.

This limited warranty shall be construed in accordance with the laws of the State of Arizona. Any unresolved claim or dispute arising hereunder shall be decided exclusively by arbitration in accordance with the commercial arbitration rules of the American Arbitration Association; provided, that such arbitration shall be conducted in Phoenix Arizona. The award rendered or determination made by the arbitrators appointed pursuant to such rules shall be final, binding and conclusive on the parties hereto, and judgment may be entered upon it in accordance with the applicable law in any court having jurisdiction thereof.

Vintage Hardwoods LLC
Attn: Customer Service
14425 N Scottsdale Rd, Suite 600
Scottsdale, AZ 85254
480-998-1879